

A Bark above Pet Salon Client etiquette Form

If needing to reschedule or cancel appointments all appointments must be changed no later than 24hrs. We do understand that things come up the first time is ok. The second time we do have to charge a \$25 fee will be applied and need to be paid over the phone or in person. The third time it happens unfortunately we won't be able to schedule again. We are a busy salon when appointments don't show, it takes time and money away from your groomers and clients that will come in.

Time your pet is given; ^{not give times.} we do our best to keep the pet's given time to go home on schedule. These are live animals it really is up to them or the appointment ahead of them. During busy times and holidays please expect your pet here longer than normal. We will always call when the pet is done, we only take in clients that understand and respect our times.

Please don't call or show up this takes time away from your pet. If they see you, they get so excited and sometimes we can't calm them down. We take sharp objects to your pet and it becomes a hazard not only to your pet but the groomer as well. We would have to send them home and charge the full price.

We are all very well trained we will take the best care of your pet. Thank you for your understanding. We appreciate your business and spending time your pets. Client's signature